



Care Homes

Choosing a care home.

 bupa.co.nz

Home 1:

Home 2:

Home 3:



WELCOMING AND FRIENDLY

Home 1

Home 2

Home 3

Are you greeted warmly?

Are staff attentive, interested and able to give the information you need?

Do you receive clear answers to your questions?


Does the home look clean and homely?

Are you treated as an individual and your needs acknowledged?

Are you reassured, supported and informed?

Are residents spoken to respectfully?

Do staff introduce themselves and others thoughtfully?

 CARING STAFF	Home 1	Home 2	Home 3
Do staff appear genuinely kind and caring?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are staff encouraging and relaxed as they interact with residents?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do staff look as if they've got time to spend with residents?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do staff know individual residents well?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are residents treated with dignity and respect by staff?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are individual needs and preferences catered for?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

 PERSONAL TOUCH	Home 1	Home 2	Home 3
Is respect, comfort and dignity evident in conversations?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are residents listened to and understood?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How do staff get to know about a new resident's background, likes and dislikes?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do residents have the freedom to plan their day?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are residents relaxed, comfortable and well cared for?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the atmosphere focused on the comfort of the people living in the care home?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are privacy, personal space and time respected?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there activities that residents can choose to join in?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How does the care home support spiritual beliefs?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do people have opportunities to pursue activities and interests independently?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do people look interested in what is going on or in what they are doing?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is there a feeling of enjoyment and laughter?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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 A HOMELY PLACE	Home 1	Home 2	Home 3
Is there a sense of comfort?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do individual resident's rooms look distinctive with personal touches?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do staff respect a person's room as their personal space by knocking and seeking permission to enter?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is the atmosphere relaxed and comfortable?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is it easy to find your way around the building?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there pleasant and inviting spaces inside and out?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Can residents take part in the daily activities within the home if they wish - e.g. cleaning, gardening, cooking?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

 THE CARE HOME AS A COMMUNITY	Home 1	Home 2	Home 3
Are visitors welcome at all times?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are residents able to come and go from the care home?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will family be advised if the resident is taken ill?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there outings that residents can join?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are community events held in the care home?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

 MEDICAL CARE	Home 1	Home 2	Home 3
How often will care needs be reviewed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will you/relatives be involved in making decisions about care?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Can residents have their own GP if desired?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are there other visiting services? E.g. hairdresser, podiatrist, physiotherapist.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Notes

A series of horizontal dotted lines for writing notes.