



**COMPLIMENTS AND
SUGGESTIONS**

Facility:

Date:

If you have a suggestion or compliment that you would like to tell us about, we would love to hear it. You are welcome to do this verbally or in writing. You can use this form, or alternatively you could write a letter/send a card and either post it or drop it off to the Manager of the Care Home /Village or Service you wish to thank. Compliments or Suggestions that you want the company to hear about can be made either verbally or in writing by contacting our Quality Assurance Co-ordinator

Bupa Care Services
PO Box 113-054
Newmarket 1149
Auckland
Ph 0800 60 80 99

We value what you have to say and thank you for taking the time to share your thoughts with us.

Name (Optional)	Contact Address / Phone Number (Optional)