

PERSONAL MEDICAL ALARMS

THE RIGHT KIND OF HELP, ALWAYS

Taking care of the lives in our hands



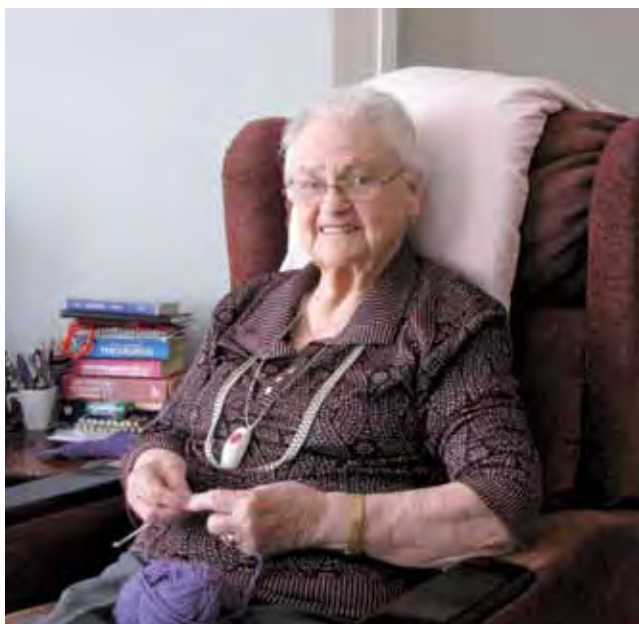
Freephone **0800 60 80 99**
for more information or visit
www.bupa.co.nz



THERE'S ONE COMPANY
THAT CARES FOR OLDER
NEW ZEALANDERS IN THEIR
OWN HOMES AND BEYOND
— BUPA

WHY IS A BUPA MEDICAL ALARM BEST FOR YOU?

- With Bupa you can choose the help you need - your neighbour, friend, family, police, fire service or ambulance.
- We stay talking with you until help arrives. Your safety is our priority.
- We let your loved ones know if you are being taken to the hospital.
- With a Bupa medical alarm, you can feel safe in your own home, which means peace of mind for you and your family.



HOW A BUPA ALARM WORKS



- When you need help, press your Bupa alarm button.
- We will listen, and arrange the help you want and need. We will always call an ambulance if required.
- We will stay talking with you until help arrives, and we know you are safe.
- If you press your Bupa alarm button, and we can't hear you, and cannot reach you on your phone, we automatically send an ambulance.



BUPA'S SERVICE

- We provide assistance 24 hours a day, 7 days per week, nationwide.
- We have three way voice communication, so everyone knows what is happening.
- We will tailor a solution to suit your personal needs.
- Our alarm speaker is very sensitive. We can hear you even if you are not in the same room.
- Your alarm will work throughout your home, your bathroom (it's waterproof) and outside in your garden and garage.
- For larger properties we have a long range neck cord.
- We pride ourselves on our personalised service, including hospital visits with flowers, newsletters and birthday cards.
- Any emergency ambulance fees are covered, when you press your Bupa button.

AN INTERESTING FACT

Only half our customers who press their Bupa alarm button for help actually want or need an ambulance.

TESTIMONIALS

“Appreciated the fact that you stayed on the line until the ambulance arrived.”

- Mrs. Ryan

“When I had my fall, I was relieved that you got hold of my friend, and then still stayed on the line until the ambulance arrived.”

“I feel much safer at home.”

- Fred

“Because of my previous military service, Veterans Affairs pays for my medical alarm. I feel like I’m the one being looked after now. I feel much safer at home with it.”



ADDITIONAL BENEFITS

AUTOMATIC BATTERY BACK UP

If your home is affected by a power failure, the alarm will switch automatically to battery back up and continue working.

PERSONAL REMINDERS

Your Bupa medical alarm can be programmed with a specific reminder – for example, taking your medication.

CRITICAL VISIT ALERTS

If you receive personal care in your home (e.g. for getting out of bed, or showering) and the person providing this care fails to arrive, your alarm can alert us and we will contact your care provider.



YOUR BUPA ALARM

P400



Connect Plus



Alarm Pendant



Wristband



ALARM ACCESSORIES

We can personalise your Bupa alarm to meet your needs with our range of Bupa accessories.

Fall Detector



This sensor sends an automatic alert through the alarm if you fall. We will then get help on the way, immediately.

ALARM ACCESSORIES CONTINUED

Motion Sensor



If there is activity or inactivity, and we know there should or shouldn't be, we will send help, following the plan we have agreed together.

Monitored Smoke Detector



As soon as smoke is detected, an alarm signal is sent to Bupa, and we alert the Fire Service.

Alternative activation switches



For people who have difficulty pressing our standard alarm button, we can offer a range of customised solutions.

Lock Boxes



We recommend that all people using Bupa medical alarms store a spare key in a lock box outside their house, so that help can reach them, if necessary.



FUNDING

OPTION 1 - LIFETIME LEASE

By making an initial one off payment for your Bupa medical alarm, your fortnightly monitoring cost is significantly reduced.

OPTION 2 - LEASE

This option involves a regular fee.

OPTION 3 - FUNDED

There are several organisations who fund medical alarms. Your local Healthcare Field Officer can discuss your options with you.

With Bupa there are no hidden costs.



BUPA IS PROUD TO PARTNER WITH

Stroke Foundation, Alzheimers NZ,
Arthritis NZ.



Bupa is a Ministry of Social Development (MSD) approved supplier of monitored medical alarms.

WE ARE EVERYWHERE

We have Healthcare Field Officers able to visit you, wherever you are in New Zealand.



WHO IS BUPA?

BUPA ARE NEW ZEALAND'S AGED CARE SPECIALISTS.

In New Zealand, Bupa provides a range of services for older people – including personal medical alarms, retirement villages and care homes.

Our medical alarm service is well established and highly regarded, supporting people in communities the length and breadth of New Zealand, for almost 15 years.

WHERE DID BUPA ORIGINATE?

Bupa originated in the UK over 60 years ago. We are committed to New Zealand – as an aged care provider and as an advocate for the elderly.

NO SHAREHOLDERS

Because Bupa has no shareholders, we reinvest to make improvements that help us provide better care.

OUR STAFF

We pride ourselves on having a very well trained team, offering thoughtful, respectful assistance. Our Healthcare Field Officers are able to visit you wherever you live in New Zealand.



“Mum has low blood pressure, but feels safe at home because she has a Bupa medical alarm.

“*If she feels faint and wants help, she just wants me, not an ambulance.*”

- Jennifer

Bupa always stays talking to Mum, until I arrive, so I know she’s safe.

If the situation was more serious, I know Bupa will call an ambulance immediately, and let me know. Mum’s safe at home – and doesn’t hesitate to push her alarm button.”

Bupa Medical Alarms

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